## RingCentral Office Plan Purchase Agreement RingCentral Office Plan Purchase Order Form

This RingCentral Office Plan Purchase Order is governed by the RingCentral Office Plan Purchase Agreement between the parties, executed on September 18th 2017.

| Service Provider      |                   |  |
|-----------------------|-------------------|--|
| Service Provider      | RingCentral, Inc. |  |
| Address               | 20 Davis Drive    |  |
| City, State & ZipCode | Belmont, CA 94002 |  |
| Country               | USA               |  |

| Customer               |                          |  |
|------------------------|--------------------------|--|
| Customer               | City of Ankeny           |  |
| Address                | 410 W 1 <sup>st</sup> ST |  |
| City, State & ZipCode  | Ankeny, IA 50023         |  |
| Country                | USA                      |  |
| Billing Contact Person | Jay Eason                |  |
| Phone                  | 515-965-6418             |  |
| E-mail address         | jeason@ankenyiowa.gov    |  |

| Service Commitment Period |                                   |  |
|---------------------------|-----------------------------------|--|
| Start Date                | September 18 <sup>th</sup> , 2017 |  |
| Initial Term              | 36 Months                         |  |
| Renewal Term              | 36 Months                         |  |

| Payment Schedule | Monthly |
|------------------|---------|

| Number of Digital Lines | 211 Digital Lines |
|-------------------------|-------------------|
| Initially Purchased     |                   |

| RingCentral Office Plan Services   |                            |                                     |                                    |  |   |
|--|----------------------------|-------------------------------------|------------------------------------|--|---|
| Product and<br>Edition   | Pricing Tier               | Rate Per Digital<br>Line Per Month* | Rate Per Digital<br>Line Per Year* | Subtotal Per Month for<br>Quantity of 211* | Subtotal Per Year for<br>Quantity of 211* |
| Office Standard<br>Edition   | 100 – 999<br>Digital Lines | \$16.79                             | \$201.48                           | \$3,542.69                                 | \$42,512.28                               |
| Each Office Standard Edition account purchased includes one thousand (1,000) Toll-Free Minutes Per Month, and unlimited Local and Long Distance (U.S. & Canada). |                            |                                     |                                    |  |   |
| Usage is subject to the terms and condition of the Office Agreement, including without limitation, Section III of the Online Terms (Acceptable Use Policy).      |                            |                                     |                                    |  |   |

| Total Pricing for Selected Options  |                     |                |                 |                        |                     |
|---|---------------------|----------------|-----------------|------------------------|---------------------|
| Summary of Service  | Initial<br>Quantity | Rate Per Month | Rate Per Year   | Subtotal Per Month     | Subtotal Per Year   |
| Office Standard Edition   | 211                 | \$16.79        | \$201.48        | \$3,542.69             | \$42,512.28         |
| Compliance and<br>Administrative Cost<br>Recovery Fee Rate Per<br>Digital Line* | 211                 | \$3.00         | \$36.00         | \$633.00               | \$7,596.00          |
| E911 Fee Rate Per Digital<br>Line*  | 211                 | \$1.00         | \$12.00         | \$211.00               | \$2,532.00          |
|   |                     | Tota           | Service Costs * | \$4,386.69             | <b>\$52,640.</b> 28 |
| Devices   | Quantity            | One-time cost  |                 | Initial one-time costs |                     |
| Polycom VVX311  | 182                 | \$109.00       |                 | \$19,838.00            |                     |
| Polycom IP6000  | 12                  | \$649.00       |                 | \$7,788.00             |                     |
| Polycom VVX201  | 2                   | \$49.00        |                 | \$98.00                |                     |
| Polycom VVX411 w/ side car  | 2                   | \$369.00       |                 | \$738.00               |                     |
| Cisco SPA-122 ATA   | 1                   | \$49.00        |                 | \$49.00                |                     |
| Yealink W52P w/ 1 handset   | 11                  | \$115.00       |                 | \$1,265.00             |                     |
| Yealink W52P w 2 handsets   | 1 \$225.00          |                | \$225.00        |                        |                     |
| Total Initial One-Time Costs  |                     |                | \$30,0          | 01.00                  |                     |
| Total 1 <sup>st</sup> MONTH Cost (1 month service cost plus initial cost)*      |                     |                | \$34,387.69     |                        |                     |
| Total 1 <sup>st</sup> YEAR Cost (annual service cost plus initial cost)*        |                     |                |                 | \$82,641.28            |                     |
| *Does not include Taxes and Fees.   |                     |                |                 |                        |                     |

Special Terms and Notes: So long as customer executed this RingCentral Office plan Purchase order and the underlying RingCentral Office Plan Purchase Agreement on or before September 15, 2017, Customer's subscription entitles it to all features that are described in the Core Plan Services Features chart in Section 3.7 of the accompanying RingCentral Office Plan Purchase Agreement as well as the features that follow. RingCentral reserves the right to discontinue any of the listed features at its reasonable discretion, subject to the terms of this Agreement. Inbound Caller ID Name.

Multi Level Auto Attendant, Voicemail to Text, and SSO (Single Sign on) On Demand Call Recording

**IN WITNESS WHEREOF**, the Parties have executed this RingCentral Office Plan Purchase Agreement Order through their duly authorized representatives.

| Customer       | RingCentral   |
|----------------|---|
| City of Ankeny | RingCentral, IncDocuSigned by:  |
| Ву:            | RingCentral, Inc. Docusigned by:  Mitch Tarica  By:   14738457A272441 |
| Name:          | Mitch Tarica<br>Name:   |
| Title:         | SVP Sales   |
| Date:          | 9/14/2017<br>Date:  |